

Letter copied from an email sent to us on the 15th May 2008

Dear Jayne,

Thank you for booking the trip to Alton Towers on Monday 12th May 2008.

We are writing to state in writing how well behaved the students were. They observed our safety presentation and the driver commented on how well they kept the coach tidy. In today's environment of carrying thousands of students it is quite rare for our driver team to go the extra mile and make exceedingly positive comments about students behaviour! However, they really were a credit to your college and our appreciation of their behaviour is extended to you today.

We look forward to being of service to you and the students on future occasions.

Yours sincerely,

Philip Hitchen.
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